Delivering Secure, Reliable Online Exams in Financial Services



Setting the scene

The Bahamas Institute of Financial Services (BIFS) is

a not-for-profit institution established in 1974 to promote and support professional development within the country's financial services sector.

Working with a network of partner organisations, including universities and professional bodies, BIFS delivers a range of specialist qualifications to hundreds of students enrolled across around 16 regular programmes, designed to strengthen skills and uphold standards.

The challenge

BIFS wanted to directly offer its own digitally-delivered exams across its partner network, enabling candidates to access assessments and receive timely, accurate feedback.

Quick overview

The Bahamas Institute of Financial Services (BIFS) needed a secure, reliable way to deliver online exams to students across its partner institutions. Using eCom's eAssessment platform, eNetAssess, supported by eNetSecure, our secure browser application, and complemented by eCom's managed service, BIFS can now run flawless digital exams across multiple locations with complete confidence in the process.

Results at a Glance

- ✓ Reliable performance: 100% successful exam delivery across multiple partner institutions
- ✓ **Expert guidance:** A managed service, with full end-to-end support
- ✓ Fast implementation: Exams set up and live within just three weeks

To achieve this, BIFS required an eAssessment platform capable of supporting secure multiple-choice assessments, whilst ensuring exam integrity was maintained. They also wanted a

managed service to take care of adding assessments and setting up exam schedules.





The solution

To help BIFS deliver exams directly to its students, eCom implemented eNetAssess, our digital assessment platform, supported by eNetSecure, our secure browser application. This allowed multiple-choice assessments to be delivered across BIFS programmes with complete confidence in exam security and integrity.

In addition, eCom provided the fully managed service BIFS were looking for, handling assessment uploads and exam scheduling on their behalf. Implementation was quick - from initial sign-up to going live took only around three weeks - with every exam running successfully.

The benefits

Using our managed service together with eNetAssess,

BIFS has been able to deliver online exams confidently and securely to its students and partner institutions across multiple locations. The system's reliability has created a seamless experience for both candidates and administrators.

Throughout the process,
BIFS benefited from eCom's
expert guidance and proactive
support, ensuring every stage
of implementation and delivery

"We're delighted with the performance of eCom's platform, eNetAssess, in the examination process that we use - in collaboration - for our International Certifications."

Miguel Pratt, Programme Director at BIFS.



ran smoothly. Having gone live within just three weeks, the platform continues to provide a scalable, easy-to-manage assessment solution that supports professional certification.

The success of this implementation has strengthened BIFS's ability to serve the Caribbean's financial services sector while maintaining international standards of exam quality and integrity.





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