Delivering quality training for Skills Development Scotland with eNetLearn LMS

At a Glance

Skills Development Scotland (SDS) is the national skills body supporting people and businesses to develop and apply their skills. They needed a reliable way to deliver clear, consistent training and support materials. SDS now use eCom's Learning Management System, eNetLearn, to power their Work Based Learning Quality Assurance & Improvement Hub - a single platform that brings together guidance, training courses and development resources to support continuous improvement across apprenticeships and employability programmes.

Results

► **High engagement**
Nearly 1,200 learners enrolled and over 7,000 course completions

► **Positive outcomes**
An average pass mark of 95% and course rating of 4 out of 5

► **Easy access**
A single platform for all training and guidance materials

Setting the Scene

Skills Development Scotland (SDS) is the national skills body supporting people and businesses to develop and apply their skills. A key focus of SDS's work is enhancing quality in the delivery of apprenticeships and employability programmes across Scotland.

One of the ways SDS achieves this is by providing information, resources and training that support continuous improvement. This includes a structured suite of training courses and quality materials designed to help providers maintain standards and continuously improve their apprenticeship and employability provision.
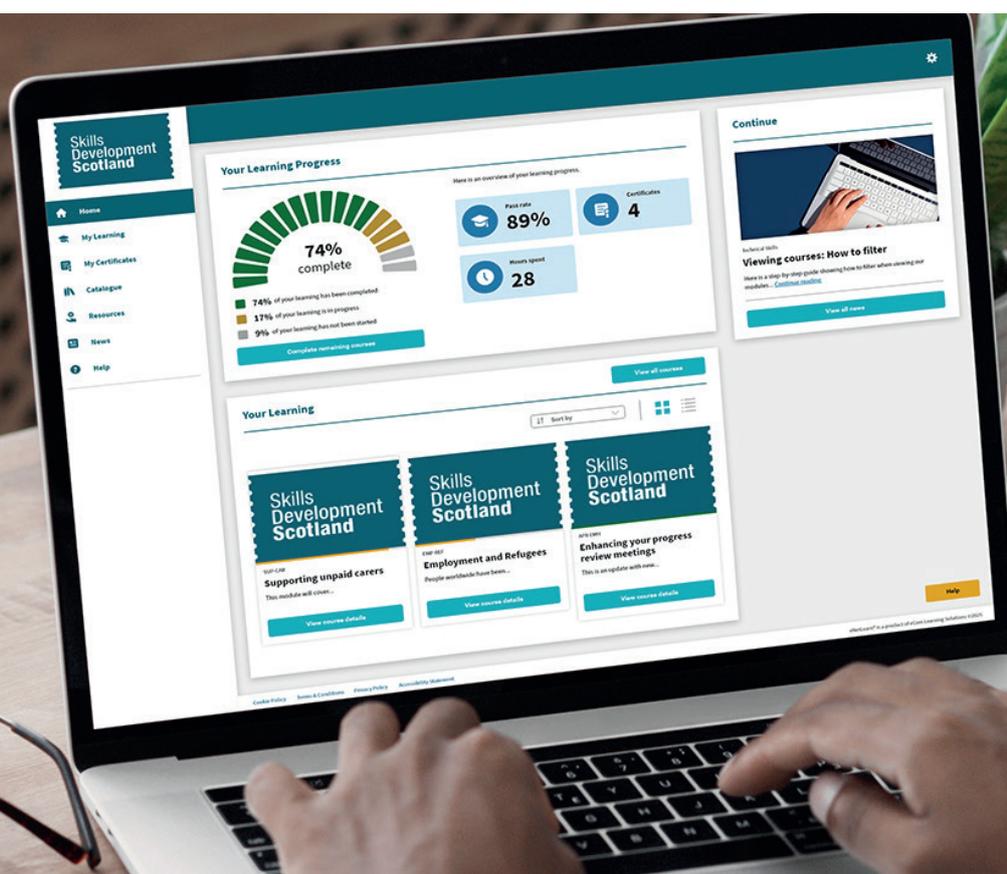
These courses focus on key areas such as:

- **Apprenticeships: Conditions, Specification and Frameworks**: Guidance on national requirements, standards and expectations for apprenticeship delivery.

- **Continuous Improvement and Quality**: Practical support for embedding quality processes and driving ongoing improvement.

- **Data Management**: Training on collecting, managing and using data effectively to support quality assurance and reporting.

- **Equality and Diversity**: Resources to support inclusive practice and meet equality and diversity obligations.

- **Self-assessment and Quality Action Planning**: Structured approaches to evaluating performance and planning meaningful improvements.

The Challenge

As SDS's suite of training courses and quality materials grew, they needed a better way to bring everything together in one place. Providers needed to be able to find and access the right training quickly, while having the same clear and consistent experience wherever they were based.

At the same time, SDS needed a straightforward way to share updates to guidance, requirements and transition arrangements, without adding unnecessary complexity as content expanded.

To support this, SDS needed a single, reliable platform that could deliver a uniform learner experience, support efficient day to day management, and make it easy for their team to add, update and maintain content whenever required.

The Solution

Using a digital delivery model underpinned by eCom's flexible, easy-to-use Learning Management System, eNetLearn, SDS was able to bring all training into a single, structured environment.

This approach enabled the creation of the Work Based Learning Quality Assurance & Improvement Hub, a central digital space where all SDS training courses and quality materials are hosted and accessed.

Through the Hub, SDS delivers a wide range of courses, with nearly 1,200 learners currently enrolled. This includes Apprenticeship Transition Plan courses, designed to support providers through periods of change while helping to minimise disruption, risk

and confusion. The Hub also provides access to development and continuous professional development resources. These include effective practice examples, case studies and materials aligned to SDS's Quality Assurance and Improvement Framework, supporting providers to strengthen service delivery, build a positive quality culture and focus on outcomes and impact.

The platform provides a clear, consistent structure that makes training easy to find, access and engage with, regardless of where learners are based. eNetLearn's reporting tools give SDS clear visibility of learner activity, helping them understand how providers are interacting with courses and where further support or updates may be needed.

The Benefits

Using eNetLearn, SDS can reliably deliver the training and guidance that providers rely on to maintain quality across apprenticeships and employability programmes. Learners benefit from a clear and consistent experience, allowing them to focus on learning rather than the technology used to access it.

With an average pass mark of 95 percent and an average course rating of 4 out of 5, SDS can clearly see strong engagement and positive learner outcomes across the platform.

For SDS, the platform supports smooth programme delivery by reducing administrative effort and making it easy to keep content accurate and up to date. Insight from the LMS reporting tools helps inform ongoing improvement, ensuring training remains relevant and effective.

Overall, eNetLearn provides a stable, easy-to-manage foundation that supports the delivery of high-quality apprenticeships and employability programmes across Scotland.

eCom **Learning** Solutions

18b Dickson Street
Dunfermline
Fife, UK
KY12 7SL

01383 630 032
connect@ecomlearningsolutions.com
www.ecomlearningsolutions.com